User journey for subscribers of Vilnius University Publishing House

- 1. In the search engine address bar, the user enters the address <u>https://www.knygynas.vu.lt</u>
- 2. If the user is connecting for the first time:

2.1.	The use	er logs	in by	pressing	the	'Registered	User'	icon	
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2.2. The user enters the relevant information

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2.3. The user sees a message that the account has to be confirmed

2.4. A message containing a confirmation link is sent to the indicated e-mail address. You are required to press this link.

2.5. The user account has been confirmed.

2.6. The user reconnects with the username and password.

2.7. After a user has logged in, the publishing house publications are displayed. If e-publications are selected, they are free of charge for a registered user. The selected publications are forwarded to the User's Cart.

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2.8. When the user has placed all the desired e-publications into the cart, the Purchase button has to be pressed. Then, the user fills in all the data required for accounting purposes as well as the requested personal data. When this step has been completed, all the acquired publications are shown in the user's account. As the final step, the user is welcome to download the publications to personal device(s) and use the materials responsibly.

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